THE CONVERGENCE OF POWER AND FLEXIBILITY
OfficeServ 7000 Series Enterprise IP Communication Solutions
Enhance productivity by empowering workers to connect and communicate instantly.
AN ALL-IN-ONE SOLUTION THAT MANAGES YOUR BUSINESS COMMUNICATIONS EFFECTIVELY AND ECONOMICALLY

IMAGINE...

A single, expandable platform that installs and configures easily and empowers your business with access to voice and data throughout your office complex and off-site. A platform that eliminates divergent systems, bottlenecks, and competition between voice and data systems.

WITH SAMSUNG’S OfficeServ 7000 SERIES, THE IMAGINED IS NOW A REALITY

Unleash the power of your business with the multitasking technology of Samsung’s OfficeServ 7000 Series. Used alone or as part of a connected multi-site network among main offices, smaller branches, and remote workers, this unified system puts the power of convergence into the hands of today’s growing businesses.

The OfficeServ 7000 Series evolutionary converged communications platforms can accelerate employee performance, enhance customer relations and improve your bottom line.

Whether you are upgrading or are launching a converged system for the very first time, these workhorses offer a perfect blend of versatility and power that meet and exceed your business needs.
THE POWER YOU NEED TODAY—THE FLEXIBILITY TO GROW WITH YOU TOMORROW

Choose the model from one of our three platforms that’s scaled to meet your business needs and discover:

- Flexible architecture that easily upgrades as your business grows.
- Enterprise-class routing and switching—optimized for VoIP and VPN tunneling, with enhanced data networking throughout your enterprise.*
- Powerful built-in security—with enterprise-class firewall and Intrusion Detection System (IDS).*
- Simple setup and administration with a suite of PC-based management tools accessible from anywhere.
- Wireless technologies that support your on-the-move workforce while maximizing convenience and productivity.
- Investment protection: migrate from one system to another with interconnecting cabinets, common circuit modules, telephone sets, and applications.

* Currently not available for OfficeServ 7100

POWERFUL AND VERSATILE

An impressive synergy of power, versatility, and speed, the OfficeServ 7200 provides small- to mid-sized businesses with data switching, Power Over Ethernet (PoE), data routing, QoS, and network security in a single converged solution. The WIM router has a 300 MHz CPU and offers a selection of 10/100 Base-T interfaces. Add a second cabinet to accommodate future business growth and evolving traffic patterns.

<table>
<thead>
<tr>
<th>DATA MODULES</th>
<th>INTERFACE TYPES</th>
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<tbody>
<tr>
<td>WIM Layer 3 Router</td>
<td>(3) 10/100 Base-T Ethernet Interfaces for LAN or WAN</td>
</tr>
<tr>
<td></td>
<td>(1) 10 Base-T Ethernet Interface for LAN or WAN</td>
</tr>
<tr>
<td></td>
<td>(1) V.35 Serial Connection</td>
</tr>
<tr>
<td></td>
<td>(1) 90 port for debugging and programming</td>
</tr>
<tr>
<td>PLIM Layer 2 PoE Switch</td>
<td>(16) 10/100 Base-T PoE ports per card</td>
</tr>
</tbody>
</table>
OfficeServ 7400

**OUR MOST POWERFUL COMMUNICATIONS PLATFORM**

Standalone or as the backbone for a total enterprise solution, the OfficeServ 7400 features more powerful infrastructure for more dynamic applications. The Data Modules deliver gigabit data switching, Power Over Ethernet (PoE), high speed data routing, QoS, and network security. The GWIMT router has a 1 GHz CPU and offers a selection of 10/100/1000 Base-T interfaces, all in a faster, more powerful converged solution.

### Data Modules Interface Types

<table>
<thead>
<tr>
<th><strong>Interface Type</strong></th>
<th><strong>Description</strong></th>
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<tbody>
<tr>
<td>PLIM-Layer 2 PoE Switch</td>
<td>16 10/100 Base-T PoE ports per card</td>
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<tr>
<td>GWIMT-Layer 3 Router</td>
<td>3 10/100/1000 Base-TX Ethernet Interfaces for LAN or WAN</td>
</tr>
<tr>
<td>(1) V.35 Serial Connection</td>
<td></td>
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<tr>
<td>(1) HSSI Serial Connection</td>
<td></td>
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<tr>
<td>(1) SIO port for debugging and programming</td>
<td></td>
</tr>
<tr>
<td>SSIMT-Layer 2/3 Switch</td>
<td>12 10/100/1000 Base-TX Ethernet ports per card</td>
</tr>
<tr>
<td>(1) SIO port for programming</td>
<td></td>
</tr>
<tr>
<td>(1) Debug port</td>
<td></td>
</tr>
<tr>
<td>GSIMT-Layer 2 PoE Switch</td>
<td>12 10/100 Base-T PoE ports per card</td>
</tr>
<tr>
<td>(2) 10/100/1000 Base-TX Ports</td>
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</tbody>
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**Performance Right Out of the Box**

Ideal for small or remote offices, the OfficeServ 7100 has everything you need to get started. This easy and affordable communications solution is pre-programmed, pre-labeled—and ready to work for you.

Traditional voice and VoIP are supported with a full set of features. And, with OfficeServ applications, you can provide your remote workers and branch offices with the same capabilities as your on-site team to keep information and communication flowing smoothly between employees and locations.

Samsung's Softphone turns laptops into full-feature telephones, keeping your remote workers in touch wherever there is an Internet connection.
UNIFY AND PROTECT YOUR BUSINESS THROUGH VoIP NETWORKING

New York  Dallas  Chicago  Home Worker
PSTN  PSTN  Internet
Local IP Phone  Email/CTI Applications
Digital Phone
Office Serv 7400
SPNet Through the Internet
Remote IP Phone  SoftPhone
Office Serv 7100
SPNet Through the Internet
Office Serv 7200
SPNet Through the Internet
WLAN AP
PSTN
Local IP Phone
Digital Phone
WLAN AP
Laptop Wireless
Handsets
WLAN AP
Laptop Wireless
Handsets
Laptop

MAXIMIZE ON AND OFF-SITE PRODUCTIVITY THROUGH OfficeServ COMPUTER TELEPHONY INTEGRATION (CTI) APPLICATIONS

Optimize your OfficeServ 7000 Series with a suite of Computer Telephony Integration (CTI) applications, including: OfficeServ Call — Call control and database screen pops, OfficeServ EasySet — Keyset management from a PC, OfficeServ Softphone — IP phone on a PC, OfficeServ Operator — Switchboard management via PC, and OfficeServ DataView — Real-time call center status reporting. These software applications help businesses:

- Improve cost efficiency
- Create on-the-go virtual offices
- Streamline and support business operations around the clock and around the world
- Easily manage calls and link to personal databases through screen POPs
- Quickly reconfigure personal phone options to adjust to individual user's work schedules

DataView gives call centers increased functionality and greater efficiency by providing comprehensive information and statistics.
Wireless in-building mobility and remote location operation untethers workers from the confines of their desks.

**CHOOSE FROM A BROAD RANGE OF DIGITAL AND VoIP PHONES WITH LARGE, EASY-TO-READ DISPLAYS**

Designed to complement the **OfficeServ 7000** systems, Samsung’s portfolio of digital and VoIP telephones provides the high-tech features you need to manage the converging business challenges of communications and information.

**IP TERMINALS**

- SMT-I5243
- SMT-I5230
- SMT-I5220
- SMT-I5210
- SMT-I5105
- SMT-I5264

**DIGITAL KEYSETS**

- iDCS-28D
- iDCS-18D
- iDCS-8D
- DS-5021D
- DS-5014D
- DS-5007S
- DS-5064B

**WIRELESS TECHNOLOGY**

The **OfficeServ** wireless solutions provide seamless integration with your wired network, allowing you and your workers to stay connected without being tied down. You’ll have access to voice and data from anywhere within your building thanks to your IP-enabled platform and wireless LAN access points.
SYSTEM FEATURES

- Account Code Entry
- Forced - Verified
- Forced - Not Verified
- Voluntary
- Account Code Key - One Touch
- Administrator Program Key
- All Call - Voice Page
- Attention Tone
- Audio Message with Alarm
- (Timer) Reminder
- Audio Ringback Tones
- Authorization Codes
- Forced / Voluntary
- Auto Answer on CO
- Auto Attendant†
- Automatic Call Distribution (ACD)
- Automatic Hold
- Background Music
- Branch Group
- Call Activity Display
- Call Center
  - Agent Busy/Manual Wrap-Up Key
  - Agent PIN (ID) Numbers
  - Agent Login & Logout
  - Automatic Logout
  - Automatic Wrap-Up Timer
  - Priority Call Queuing
  - Embedded Reporting Package
  - Agent Statistics / Call Statistics
  - Group Supervisor
- Printed Reports
  - OfficeServ DataView
  - UCD Statistics / UCD Monitoring
  - Wall-Style Display Windows
- Call Costing
- Call Forwarding
- All Calls
  - Busy
  - No Answer
  - Busy/No Answer
  - Forward DND
  - Follow Me
  - External
  - To Voice Mail
- Preset Destination
- Preset Forward Busy
- Call Hold
  - Exclusive / System / Remote
  - Call Park and Page
- Call Pickup
- Directed / Groups / Established
- Call Recording
- CALL Waiting/Camp-On
- Caller Emergency Service ID (CESID)
- Caller Identification†
- Automatic Number Identification (ANI)*
- Caller ID
- Calling Line Identification (CLI)
- Caller ID Features
  - Name/Number Display
  - Next Call
  - Save Caller ID Number
  - Store Caller ID Number
  - Inquire Park/Hold
  - Caller ID Review List
  - Investigate
  - Abandon Call List
  - Caller ID on SMIDR
  - Number to Name Translation
  - Caller ID to PSTN
  - Caller ID to Analog Port
  - Centrix/PEX Use
  - Chain Dialing
  - Chain Forward
  - Class of Service
  - Common Bell Control
  - Computer Telephony Integration (CTI)
  - OfficeServ ″Link
  - OfficeServ ″DataView
  - OfficeServ ″EasySet
  - OfficeServ ″Call
  - OfficeServ ″Operator
  - OfficeServ ″Softphone
  - OfficeServ ″Communicator
  - OfficeServ ″Messenger
  - Conference
  - Add On (5 party)
  - Unsupervised
  - Split
  - Conference Group
  - Customer Set Relocation
  - Data Security
  - Database Protection
  - Daylight Saving Time-Automatic
  - Dialed Number Identification Service (DNIS)
  - Direct In Lines
  - Direct Inward Dialing (DID)
  - DID Call Limits
  - Direct Inward System Access (DISA)
  - Direct Trunk Selection
  - Directory Names
  - DSA Security
  - Distinctive Ringing
  - Door Lock Release (Programmable)
  - Door Phones
  - E & M Tie Lines using T1*
  - E-Mail Gateway
  - Executive Barge-In (Override)
  - With or Without Warning Tone
  - Trunk Monitor or Service Observing
  - External Music Interfaces
  - External Page Interfaces
  - Flash Key Operation
  - Flexible Numbering
- Ground Start Trunks using T1*
- Group Busy Setting
- Hot Dealing (TIP Keysets)
- Hot Line
- In Groups/Out of Group
- Incoming Call Distribution
- Ingoing/Dialing Service
- Individual Line Control
- IP Keysets
- ISDN-PRI Service
- LANI Interface
- Least Cost Routing
- Live System Programming
  - From any Display Keypad
  - With a Personal Computer
  - Meet Me Page and Answer
  - Memory Protection
  - Message Waiting Indications
  - Message Waiting Key
  - Microphone On/Off per Station
  - Mobile Extension (MORBX)
  - Mobility Solution
  - Multiple Language Support
  - Music on Hold—Flexible
  - Music on Hold—Sources
  - Networking
  - QSIG over IP / QSIG over PRI
  - OfficeServ ™ Connect
  - Operator Group
  - Overflow
  - Operator / Station Group
  - Override Codes
  - Paging
  - Internal Zones / External Zones
  - All External / Page All
  - Park Orbits
  - Power over Ethernet (PoE)
  - Prime Line Selection
  - Priority Call Queuing
  - Private Lines
  - Programmable Line Privacy
  - Programmable Timers
  - Recall
  - Recall to Operator
  - Recalls
  - Recalls
  - Remote Programming—PC
  - Ring Modes
    - Time Based Routing—Plans
    - Automatic / Manual
    - Holiday Schedule
  - Temporary Override
  - Ring Over Page
  - Secretory Pooling
  - Simultaneous Ringing
  - Single Line Connections
  - SIP Services
  - Speed Dial Numbers
  - Station List
  - System List

- Speed Dial by Directory
- Station Hunt Groups
- Distributed / Sequential / Unconditional
- Station Message Detail
- Recording (SMDR)
- Station Pair
- System Alarms
- System Maintenance Alarms
- System Directory
- Tenant Services (2)*
- Toll Restriction
  - By Day or Night
  - By Line or Station
  - Eight Dialing Classes
  - Special Code Table
  - Toll Restriction Override
  - Tone or Pulse Dialing
  - Traffic Reporting
- Transfer
  - Screened / Unscreened
  - Voice Mail Transfer Key
  - With Camp-On
- Trunk Groups
- Trunking
- Unified Messaging
- Unified Voicemail
- E-Mail Gateway
- OfficeServ™ IP-UMS*
- Uniform Call Distribution (UCD)
- Universal Answer
- Virtual Extensions
- Voice Mail
- Inband Signalling*
- Integrated (In-Skin)
- External (Server-Based)*
- VDI
- Walking Class of Service
- Wireless Headsets
- L-SB-CDCOMBO 09/2010

For more information or to locate a dealer, go to www.samsung.com/bcs.

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Design and specifications are subject to change without notice.

† Requires optional hardware and/or software. Contact your Samsung Authorized Dealer for details.

*Not available on OfficeServ 7100